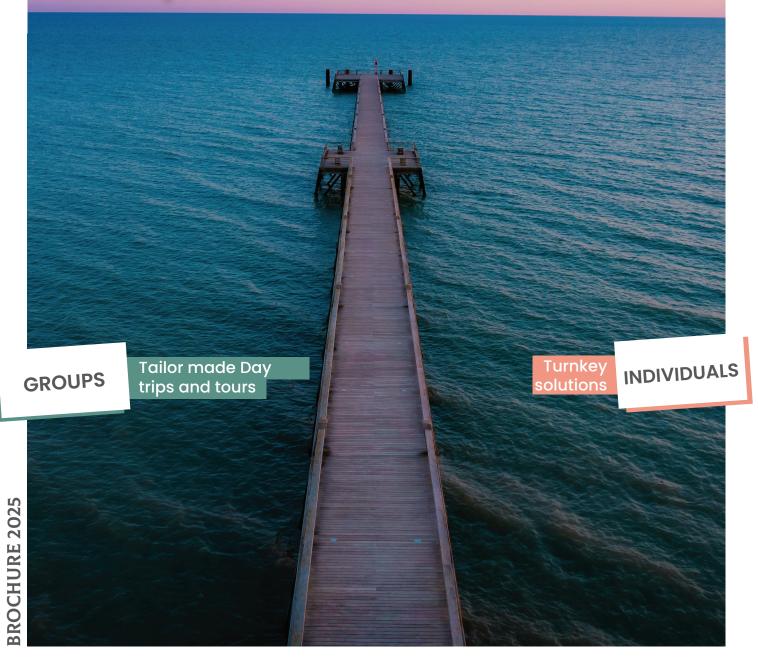
# Vendée

Come and experience the most memorable holidays ever







## **Book direct**

Our experienced travel consultants are here to help, advise and book a unique and unforgettable getaway break just for you.

En Vendée is a member of:





## Our commitments



#### **ADVISE**





#### **EXPERTISE**

A team of enthusiastic 'destination' experts offering unusual excursions that are off the beaten track.



#### **PRICES**

Competitive prices, tailored to your needs.



### **QUALITY**

Carefully selected partners.



#### **COST - EFFECTIVE**

Easy booking and time saving option.

## **Contact us**

#### **GROUPS**

groupes@en-vendee.com | 02 51 62 65 27

#### **INDIVIDUALS**

resa@en-vendee.com | 02 51 62 76 82



On-line advise en-vendee.com

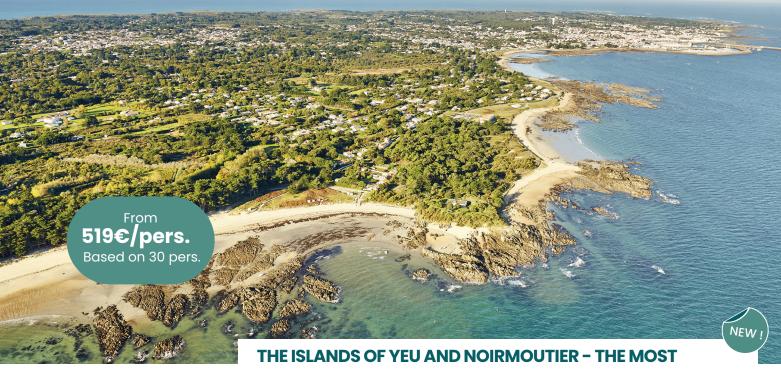














4 days/3 nights April to October (except July/August)



#### **Tour highlights**

- Complementary visit to our Vendean islands,
  • Discover local "maraîchines"
- gardening traditions and regional products.



#### Where to stay

• A 3-star hotel set in the heart of a pine forest, a real little corner of paradise.



#### What's included

- Full board from dinner on day 1 to lunch on day 4 (drinks included),
- 3 nights' accommodation in a 3-star hotel (double room
- The visits listed in the itinerary.

# **BEAUTIFUL SPOTS OF THE ATLANTIC**

A fantastic way to explore our two Vendean islands. After a day on the Île d'Yeu, discover the charms of the Île de Noirmoutier.

#### DAY 1 - Vendée Breton Marsh (26 km)

**Visit an oyster farm** and discover all the secrets of oyster farming. After the visit, why not sample some delicious oysters from the region?

#### DAY 2 - Île de Noirmoutier (88 km)

A guided coach tour of the Île de Noirmoutier, following an unusual route filled with the scent of pine trees and the fresh sea air: the Bois de la Chaise and its villas. Noirmoutier en l'île and its narrow streets lined with white houses... Visit to a salt marsh, learn more about the work of the salt worker and the different tools used.

#### DAY 3 - Île d'Yeu (54 km)

High-speed ferry crossing. Shopping in the narrow streets of Port Joinville, Explore the fle d'Yeu by coach: Port Joinville, the Sabias, the Côte Sauvage, Port de la Meule, Plage des Vieilles, Pointe des Corbeaux...

#### DAY 4 - Vendée Breton Marsh (26 km)

Visit the eco-museum Le Daviaud which takes an immersive tour through a preserved natural setting. Take part in a demonstration of traditional skills or perhaps learn a few maraîchine (local music) dance steps? Guided walking tour to discover the history of the Ile de Sallertaine, a village awarded with the 'Ville et Métiers d'Art' award.





4 days/3 nights
April to October



- Breathtaking cultural and historical heritage,
- Discover the vestiges of the Vendée through the centuries.



#### Where to stay

• A 3-star hotel in the heart of the Vendée, providing an ideal base for your stay.



#### What's included

- Full board from dinner on day 1 to lunch on day 4 (drinks included),
- 3 nights' accommodation in a 3-star hotel (double room basis),
- The visits listed in the itinerary.

From prehistoric times to the Second World War, the landscape of the Vendée has evolved, preserving precious reminders of the periods that have forever marked the history of its inhabitants. Set off on a tour to discover the different heritage sites in the region.

#### DAY 1 - Logis de la Chabotterie (22 km)

A visit to the Logis de la Chabotterie: a major site during the Vendée War and where General Charette was arrested. La Chabotterie remains one of the finest examples of a dwelling house found in the Bas-Poitou region (today known as the Vendée).

#### DAY 2 – Two outstanding abbeys Nieul sur l'Autise and Maillezais (160 km)

A guided tour of the 12th-century Abbaye de Nieul sur l'Autise, the birthplace of Eleanor of Aquitaine who was not only Queen of France (1137 to 1152) but also Queen of England (1154 to 1189). Then cruise on flat-bottomed boats through the Marais Poitevin, followed by a guided tour of l'Abbaye de Maillezais, which reveals its unique Romanesque architecture well known in the Poitou-Saintonge.

#### DAY 3 - Historial de la Vendée and Haras de la Vendée (52 km)

**Visit to the Historial de la Vendée:** explore 7,000 years of history in an original and entertaining museum that travels through the centuries. **Then it's off to the Haras de la Vendée**, a site dedicated to the equestrian arts. Discover the world's only horse conservatory and the unique skills of National Stud's saddler makers and farriers.

#### DAY 4 - Château de Tiffauges (52 km)

**Visit the Château de Tiffauges**, the largest medieval site in the west of France. This former residence of Gilles de Rais, Marshal of France and comrade-in-arms to Joan of Arc, is full of secrets and inspired the legend of a certain Bluebeard...





5 days/4 nights
April to September
(except July/August)



- Discover the two Vendean islands, real treasures just off the Atlantic coast
- An unspoilt coastline,
- Sampling local produce.



#### Where to stay

• 900m from the ocean, nestling in the heart of the pine forest, your 3-star hotel has an ideal location.



#### What's included

- Full board from dinner on day 1 to lunch on day 5 (drinks included),
- 4 nights' accommodation in a 3-star hotel (double room basis),
- The visits listed in the itinerary.

## DAY 1 - Saint Gilles Croix de Vie (10 km)

break on the Côte de Lumière in the Vendée.

Visit to the 'Escale Pêche' maritime museum, a unique place to learn about the history of fishing. Then a visit to the marina and fishing port, which is the main sardine port on the Atlantic coast. This is followed by a visit to L'Atelier de la Sardine (the Sardine Workshop), which retraces the savoir-faire of La Perle des Dieux and enjoy sampling some of their produce. A warm welcome at the hotel, is followed by a local wine tasting session.

Discover unspoilt natural landscapes, meet local producers and recharge your batteries in the great outdoors! A breath of fresh air and a relaxing

#### DAY 2 - Île d'Yeu (54 km)

Arrive by boat at Port Joinville and discover its colourful port. **Set off** on a guided tour of the island either by coach or tourist train: heading toward the Sabias along the wild coastline, the Port de la Meule, the Romanesque church of Saint Sauveur, the Plage des Vieilles and the Pointe des Corbeaux...Return crossing to the mainland.

#### DAY 3 - Marais breton vendéen and Île de Noirmoutier (95 km)

**Guided tour** through large pastures dotted with estuaries and canals, small traditional ports and fisheries.

Departure for the Île de Noirmoutier, via the Passage du Gois or the bridge. A guided coach tour of the island: via the Bois de la Chaise with charming historic villas, the Plage des Dames... Guided tour of a salt marsh with a salt-worker.

#### DAY 4 - Les Sables d'Olonne (85 km)

A guided tour of Les Sables d'Olonne, to discover the town's maritime past. A stroll along the sea front. Then it's off for a boat trip onboard "La Messaline", a 17-metre wooden boat, to explore the rugged, untamed coastline.

#### DAY 5 - Le Port de la Guittière - Talmont Saint Hilaire (55 km)

A guided walk that heads towards the Payré Estuary, listed as a Grand Ensemble Naturel (a vast natural environment) for its stunning beach - Plage du Veillon. In the village of La Guittière, there is a visit of an oyster farm, the oyster beds and then a chance to sample some local oysters.





4 days/3 nights
April to November



- Discover the main attractions of the region,
- Accommodation, ideally located in the heart of the
- A holiday combining nature, culture, history and gastronomy.



#### Where to stay

 Located in the heart of the Vendée, your 3-star hotel in La Roche sur Yon is ideally located for exploring the region.



#### What's included

- Full board from dinner on day 1 to lunch on day 4 (drinks included),
- 3 nights' accommodation in a 3-star hotel (double room basis),
- The visits listed in the itinerary.

For a first-time trip to the region, the Vendée Essentials Tour presents the main attractions to visit and explore in just 4 days - From the Marais Poitevin to the Ile de Noirmoutier, via La Roche sur Yon and the Puy du  $Fou_{\text{\tiny B}}$ .

#### DAY 1 - Marais poitevin (75 km)

**Discover the Marais Poitevin**, one of the most beautiful landscapes shaped by man. A guided tour along the canals in a traditional "plate" boat. Guided tour of Abbaye de Maillezais: this former fortress-cathedral was home to writers and artists such as François Rabelais.

#### DAY 2 - Marais Breton vendéen and Île de Noirmoutier (176 km)

A guided tour through large pastures peppered with estuaries, canals, small traditional ports and fisheries. Guided tour of an oyster farm and oyster and wine tasting. Departure for Île de Noirmoutier, either via the Passage du Gois or the bridge. Then a guided coach tour of the island: taking in the Bois de la Chaise with its charming historic villas,... Followed by a guided tour of a salt marsh accompanied by a salt-worker.

#### **DAY 3 - Puy du Fou (126 km)**

**Experience an incredible day at Le Puy du Fou** and an unforgettable journey back in time. Discover the great daytime shows, villages and the hundred-year-old forest. At dusk, admire **the night-time show 'Les Noces de Feu'** and witness the most romantic of weddings between the violin muse and the virtuoso pianist.

#### DAY 4 - La Roche sur Yon (8 km)

A guided tour of La Roche sur Yon. This small town became the administrative centre for the Vendée by order of Napoleon in 1804. Discover the old quarters, Place Napoléon, its mechanical bestiary...





4 days/3 nights
April to October



#### **Tour highlights**

- Regional nature park and a Grand Site de France,
- Architecture, heritage, history,
- The green heart/lungs (known as the «Poumon Vert») of the Vendée.



#### Where to stay

• Your 3-star hotel is just a short distance from Fontenay le Comte town centre. Enjoy charming, modern rooms overlooking the flower garden and swimming pool.



#### What's included

- Full board from dinner on day 1 to lunch on day 4 (drinks included),
- 3 nights' accommodation in a 3-star hotel (double room basis),
- The visits listed in the itinerary.

From the canals of the Venise Verte to the Baie de l'Aiguillon, passing the historic towns and vineyards of the southern Vendée, a perfect way to explore the Marais Poitevin during your stay.

#### DAY 1 - Mareuil sur Lay (46 km)

A guided tour of an AOC Fiefs Vendéens vineyard. For more than 10 years, the entire estate has been organically farmed or transformed to organic farming. Enjoy a pleasant afternoon with a wine tasting experience during this first afternoon in the Vendée.

#### DAY 2 - Southern Vendée (35 km)

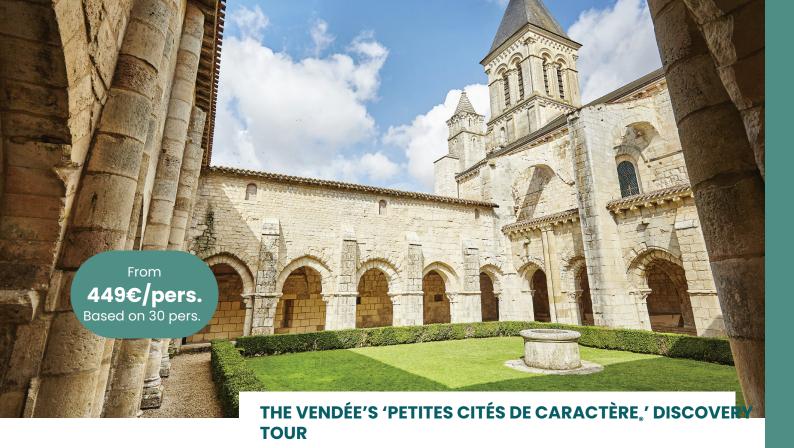
A guided tour of l'Abbaye de Maillezais, a former fortresscathedral and one of the founding abbeys of the Marais Poitevin. Followed by a guided tour in a traditional boat, a delightful way to relax and enjoy the unspoilt countryside. And finally, a guided tour of a charming Renaissance masterpiece, that of the Château de Terre-Neuve.

#### **DAY 3 - Luçon (106 km)**

A guided tour of Luçon, with its splendid Notre Dame de l'Assomption cathedral and its cloister, which was promoted to a cathedral status in 1317 by Pope John XXII. Then a tour of an oyster farm and learn more about the skills involved in Vendée Atlantique oyster farming before sampling some.

#### DAY 4 - Fontenay le Comte (5 km)

**Guided tour of Fontenay le Comte**, a 'Town of Art and History', renaissance and medieval, an architectural gem, listed as one of the «Most Beautiful Detours in France» in 2020. Fontenay le Comte boasts several private mansions and magnificent residences.





4 days/3 nights April to October (except July/August)



#### **Tour highlights**

- Remarkable architectural and landscape heritage,
- · Meeting local producers,
- Sampling Vendean specialities,
- Visits to exceptional natural sites.



#### Where to stay

• Your 3-star hotel is ideally located between the Vendée bocage and the southern region of the Vendée.



#### What's included

- Full board from dinner on day 1 to lunch on day 4 (drinks included),
- 3 nights' accommodation in a 3-star hotel (double room basis),
- Visits listed in the itinerary.

en étoile" provides the comfort of one single during the tour and offers the chance to discover an unspoilt Vendée that's still a secret.

For those with a passion for history, architecture and nature, this "séjour

#### DAY 1 - Pouzauges (23 km)

**Starting with a guided tour of Pouzauges** and its church, which is a listed historical monument. It has preserved some exceptional 12th-century wall paintings. **Discover the history of the medieval fortress**, with its impressive defensive structure and breathtaking views over the Vendean countryside.

#### DAY 2 - Vouvant - Mervent - Pissotte (46 km)

The guided tour begins at Vouvant, listed as one of the 'Most Beautiful Villages in France'. This medieval town sits neatly on a bend of a meandering river. Then it's off to visit the Mervent-Vouvant state forest, accompanied by a forestry guide. This is followed with a visit to an AOC wine estate part of the Fiefs Vendéens Pissotte appellation: and ending with a wine tasting session of the estate's wines.

#### DAY 3 - Faymoreau - Foussais-Payré (52 km)

A walking guided tour through the 'corons' and the old mining village of Faymoreau. Then a stop at the Chapelle des Mineurs to discover the 19 stained-glass windows created by Carmelo Zagari. And finally, a guided tour of Foussais Payré, that reflects two periods of architectural splendour.

#### DAY 4 - Rives d'Autise - Damvix (52 km)

**Today begins with a guided tour of the Abbaye de Nieul sur I'Autise.** This Royal Abbey contains the only Romanesque cloister in the west of France which have been preserved in its entirety. Then **a guided boat trip on the canals of the Marais Poitevin**, Grand Site de France and Regional Nature Park.

#### **GROUP CONDITIONS**

#### Terms and conditions:

Itinerary's may be combined, modified or completed with other visits. Prices and photos are non-contractual. Offers subject to partner availability.

#### **Price list:**

Our prices are based on 30 people. Prices and availability will be confirmed after the quote has been signed. Subject to changes in accordance with our partners' terms and conditions.

#### **Prices do not include:**

- Coach transport,
- Cancellation insurance\*,
- Single room supplement,
- Personal expenses,
- Any other service not mentioned in the itinerary,
- Booking fees: €20.

#### **Free tickets**

Stays: 1 free entry for every 20 paying guests, the second free entry

for 40 or more paying guests.

Days: 1 free admission for every 30 paying guests, the second for every 47 paying guests.

\*Enjoy peace of mind and take out cancellation insurance with our partner Assurinco.

Group insurance rates: from 2% of the total cost of the holiday, with a minimum of €8 per person. Please contact

Scan this QR code to see all our group holiday offers





**CONTACT US** 

#### **Group Service**

groupes@en-vendee.com 02 51 62 65 27

Nadia and Franck your travel advisers



En Vendée offers you unforgettable holidays at the Puy du Fou! Let yourself be carried away by the magic of this enchanting theme park and its exceptional shows.

Whether you're a family, a couple, a group of friends or travelling as a group, our travel consultants are on hand to help you organise a tailormade holiday including accommodation and tickets for the Puy du Fou.

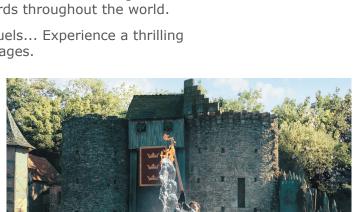
Between the beaches of the Vendée and the châteaux of the Loire, enter the legendary forest of the Puy du Fou, wander through its centuries-old villages and experience 20 spectacular shows that have won awards throughout the world.

Roman chariot races, Viking invasions, musketeer duels... Experience a thrilling journey through time, day and night, suitable for all ages.

#### NEW IN 2025 - L'ÉPÉE DU ROI ARTHUR

At the foot of the ramparts, young Tristan will have to face the most dangerous challenges to rescue Excalibur from its rock to free King Arthur and the knights of the Round Table, held captive under a terrible spell.

In this new legendary family-friendly adventure, the Puy du Fou goes beyond the bounds of the imagination, creating breathtaking special effects and fantastic combats using technologies that are unique in the world.



#### **THE SHOWS**

LE MIME ET L'ÉTOILE



LES VIKINGS



LE DERNIER PANACHE



LE SECRET DE LA LANCE

PuyduFou



LE BAL DES OISEAUX FANTÔMES



MOUSQUETAIRE DE RICHELIEU



LE SIGNE DU TRIOMPHE



In the heart of 100 hectares of unspoilt countryside, you can also discover immersive shows, period villages and their craftsmen, as well as the 2 night-time shows 'Les Noces de Feu' and 'La Cinéscénie' (according to calendar).

#### **CONTACT US**

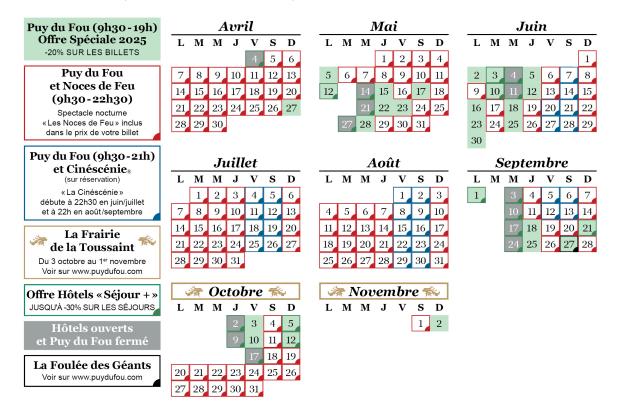
**Group Service** 02 51 62 65 27 groupes@en-vendee.com

Individuals 02 51 62 76 82 resa@en-vendee.com **Conventions and Conferences** 02 44 40 16 44 evenements@en-vendee.com

## **OPENING DATES AND PRACTICAL INFORMATION 2025**

To help prepare your visit, here is some useful information to enable you make the most of your stay at the Puy du Fou.

The hotels are open every day when the Puy du Fou is open (except 2 November) and on the evening before it is due to open. For the Cinéscénie, please arrive 1 hour before the start of the show.



#### **PLEASE NOTE**

- Opening dates and show times are subject to change without notice.
- It is not possible to see all the shows in one day.
- The Puy du Fou offers 2, 3 and 4 day tickets, these need to be used on consecutive days.
- The Puy du Fou tickets are dated.
- Children's price: from 3 to 13 years old inclusive.
   Free for under-3s proof of age required.
- Puy du Fou and Cinéscénie tickets cannot be transferred to a third party and cannot be returned, exchanged or refunded.
- Organise your visit by downloading the day's itinerary available from 5pm onwards on the Puy du Fou website (www.puydufou. com) or via the Puy du Fou app.

#### **SPECIAL OFFER 2025**

- 20% off all your Puy du Fou tickets\*.

\*Offer valid for all bookings made for a visit during the 'Special Offer' period.
'Special Offer', available up to 72 hours before the date of the visit. The offer only applies if the 1st day of the visit is during the 'Special Offer' period.

#### **THIRD DAY OFFER 2025**

Enjoy a 3rd day from 8€



# TAKE A TRIP BACK IN TIME WITH LES NOCES DE FEU

At nightfall, 'Les Noces de Feu' invites you to bring the day to a poetic close.

For 30 minutes, witness the most romantic of weddings, with dancers and giant sets rising from the depths of the old lake in an incredible enchantment of water and fire.

Included in the ticket price during the 'Puy du Fou and Noces de Feu' period (according to the opening calendar above). Your Puy du Fou and Noces de Feu holiday p.13.

## **GROUP TRAVEL TO THE PUY DU FOU**

Let us organise your group holiday. From accommodation and entrance tickets to on-site catering and transport, we'll take care of planning your extraordinary trip to the Puy du Fou!

## **SÉJOUR PUY DU FOU + NOCES DE FEU**



During the Puy du Fou and Noces de Feu periods (see opening dates on page 12)

Tickets, off-site hotel, 1 dinner theatre, 2 lunch vouchers, breakfast

Every evening, 'Les Noces de Feu' awakens the old lake of the Puy du Fou in a grandiose enchantment of water and fire. Intimate and poetic, discover this 30-minute show with its breathtaking staging!

#### Our experts' recommendation

You're sure to fall in love with this night-time show, voted 'Best Show of the Year' in London in 2020. During the Puy du Fou and Noces de Feu periods (see opening calendar).

## SÉJOUR PUY DU FOU + CINÉSCÉNIE



2 days/1 night

During the Puy du Fou and Cinéscénie
periods (see opening dates on page 12)

Tickets, off-site hotel, 1 dinner theatre, 2 lunch vouchers, breakfast

More than 14 million spectators, 2,550 actors on a 23-hectare stage, 1h30 of great entertainment... 28 nights a year, the giant fresco of 'La Cinéscénie' illuminates the Château du Puy du Fou to give you an unforgettable experience under the stars...

#### Our experts' recommendation

A minimum of 2 days/2 nights is recommended to make the most of your stay, which can be combined with a 'Noces de Feu' stay for a truly unforgettable Puy du Fou experience. Additional nights possible.

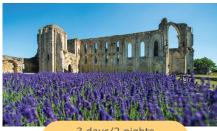
#### **PUY DU FOU TWO CENTRE BREAKS**

Let yourself be tempted by a two centre stay before or after your trip to the Puy du Fou! Choose from the islands of Noirmoutier or Yeu, the Marais Poitevin to the south, or Les Sables d'Olonne. A complete change of scenery guaranteed...

#### **PUY DU FOU - NOIRMOUTIER**



#### **PUY DU FOU - MARAIS POITEVIN**



3 days/2 nights à partir de 365€/pers.

#### PUY DU FOU - LES SABLES D'OLONNE



3 days/2 nights à partir de 379€/pers.

## TRAVELLING TO THE PUY DU FOU ON YOUR OWN

As a family, with friends, as a couple or on your own, let our travel consultants help you prepare your stay at the Puy du Fou. When it comes to accommodation, you can choose a package in one of the 5 themed hotels at Le Puy du Fou or in a charming Bed & Breakfast option nearby, a hotel, a holiday home or a comfortable campsite...



Puy du Fou 2 days/1 night
From 101,20€\* per person
For other packages, please contact us.

Book your trip online



Availability and pricing in real time. Secure payment by credit card.

#### **CAP SUR L'ÎLE D'YEU**

#### 2 days/1 night

Leave the mainland to explore the paths of a rugged island by bike and wander along the quays and lanes of colourful villages... You're in for an amazing experience during your weekend on the Ile d'Yeu.







- What we like...
- Hotel located in the heart of Port Joinville, the island's main town,
- Discover Île d'Yeu by bike, one of the most beautiful islands in the Atlantic,
- •23 km² of stunning landscapes to explore by bike.

#### The price includes:

- 1 night in a 3-star hotel in Port Joinville in a double room,
- Breakfast,
- Dinner (drinks not included),
- Bicycle hire for 2 days,
- Return ferry crossing departing from Fromentine or Saint Gilles Croix de Vie.

# SAND YACHTING WEEKEND IN SAINT JEAN DE MONTS

#### 2 days/1 night

Settle in at the controls of your sand yacht, and in just 1 hour and 30 minutes you'll be a real expert! Enjoy the thrills of the wind as you glide along! With its fine sandy beaches, the Pays de Monts is the ideal spot for this type of activity.







- What we like ...
- · Hotel in the heart of the pine forest,
- Access to the hotel's indoor heated pool area,
- A sand yacht activity for everyone.

#### The price includes:

- 1 night in a 3\* hotel in Saint Hilaire de Riez in a double room, and a welcome cocktail,
- Breakfast,
- Starter + main course or main course + dessert (drinks not included),
- 1h30 windsurfing session with a qualified instructor (equipment provided).

#### **ESCALE À NOIRMOUTIER**

#### 2 days/1 night

Why go to the other side of the world to find a little taste of paradise on an island?

Renowned for its sandy beaches and beautiful mimosa which blooms in the middle of winter, the Ile de Noirmoutier invites you to take a refreshing break by the sea...







What we like...

- Hotel in the heart of the Island of Noirmoutier,
- Ocean-fresh cuisine,
- Access to the heated swimming pool and outdoor jacuzzi.

#### The price includes:

- 1 night in a 4-star hotel in Noirmoutier in a double room, facing the swimming pool with private terrace,
- Breakfast,
- Dinner with special 'croisière' menu, cheese platter, 2 glasses of wine, sparkling water and hot drinks,
- Cycle hire for 2 half-days,
- 1 glass of champagne per person.

# A DINING EXPERIENCE ON A STEAM TRAIN

#### 2 days/1 night

During this culinary journey, discover the 22 km of the old railway line, at the pace of a diesel locomotive. Travel at 30 km/h crossing the 3 valleys of the Haut Bocage vendéen via some magnificent viaducts.



From **269€/pers.** 



What we like ..

- 4\* Château-Hôtel,
- Unusual lunch experience,
- Discover the Vendean countryside

#### The price includes:

- 1 night in a 4\* hotel in Saint Laurent sur Sèvre. In a standard double room in the Maison du Cheval or Maison du Régisseur,
- Breakfast,
- Lunch on board the train,
- Dinner at the Orangerie du Château (drinks not included).

#### WINE ROUTE IN SOUTHERN VENDÉE

2 days/1 night

Treat yourself to an excursion to discover the Fiefs Vendéens Appellation d'Origine Contrôlée (AOC) wines. Once France's second-largest wine producer, the Vendée region has preserved its family tradition of vine-growing.







#### What we like...

- Hotel located in the heart of a 'Ville et Pays d'Art et d'Histoire',
- Visit to a vineyard and wine tasting of some Fiefs Vendéens AOC wines,
- A gourmet dinner in the hotel restaurant.

#### The price includes:

- 1 night in a charming 3\* hotel in Fontenay le Comte in a double room,
- Breakfast,
- Dinner (starter + main course + dessert, drinks not included),
- Guided tour of a wine estate and wine-tasting experience,
- A complimentary bottle of wine for 2 from the winery.

# A GOURMET WALK IN THE MARAIS POITEVIN

2 days/1 night

Looking for a relaxing break? Here's a charming place to sample local cuisine and discover the Marais Poitevin. Enjoy a leisurely trip along the canals of the Venise verte and let your boatman guide you as he reveals the secrets of the area...







What we like...

- Hotel just a short walk from the Fontenay le Comte town centre
- Traditional regional cuisine,
- The discovery of a Regional Natural Park, listed as a Grand Site de France.

#### The price includes:

- 1 night in a 3\* hotel in Fontenay le Comte in a comfortable double room, breakfast,
- Dinner, half a bottle of local wine, complimentary predinner drink,
- Access to the relaxation area with sauna, gym and Zen shower.
- A 1 hour guided boat trip in a traditional "plate" through the Marais Poitevin.

# OUR TERMS AND CONDITIONS FOR INDIVIDUAL HOLIDAYS

#### Terms and conditions:

Offers subject to partner availability. Non-contractual photos.

#### Prices:

Prices and periods of availability will be confirmed once the quote has been accepted. May be subject to changes according to our partners' conditions.

#### **Prices do not include:**

- Transport to and from your domicile (and between visits/activities).
- Cancellation insurance with our partner Assurinco (3.9% of the total cost of the holiday - a minimum of €16 per booking),
- Single room supplement,
- Tourist tax to be paid on site,
- Personal expenses,
- Any other service not listed in the itinerary,
- Booking fee (from one night): 20€.

Please refer to our general terms and conditions, special sales terms and individual cancellation policy (see pages 16 and 17).

Scan QR code for all our weekend and short break offers





### **CONTACT US**

Claude, your travel consultant

#### **Individual Service:**

resa@en-vendee.com 02 51 62 76 82



#### Article R211-3

All offers and sales of the services referred to in article L. 211-1 must be accompanied by appropriate documents which comply with the rules set out in this section.

#### Article R211-3-1

Article R2II-3-1

The exchange of pre-contractual information or the provision of contractual terms and conditions shall be in writing. This may be done electronically. The name or company name and address of the organiser or retailer must be mentioned, along with details of its registration in the register provided for in article L 14I-3 or, where applicable, the name, address and details of the registration of the federation or union mentioned in the second paragraph of article R.2II-2.

Article R2II-4

Prior to the conclusion of the contract, the organiser or retailer must provide the traveller with the following information:

1º The main characteristics of the travel

traveller with the lollowing the services:

a) The destination or destinations, the itinerary and the periods of stay, with the dates and, where accommodation is included, the number of nights included; b) The means, characteristics and categories of transport, the places, dates and times of departure and return, the duration and place of stopovers and connections. When the exact time has not yet been fixed, the organiser or retailer will inform the passenger of the approximate time of departure and return; c) the general location, the main features, and, if applicable, the type of accommodation available according to the regulations that apply in the host country; d) The visits, excursions or other services included in the total price agreed in the context.

included in the utuli price ag., contract;
f) When it's not clear from the context, whether any travel services will be provided to the traveller as a member of a group and, if so, where possible, the approximate size of the graup.

il so, where possible, the approximate size of the group; g) Where other tourist services provided to the traveller rely on the ability to communicate verbally, then the language of those services will be made available;

tnose services will be made available; h) Information on the general adaptability of the holiday or holiday accommodation for persons with reduced mobility and, at the request of the traveller, precise information on the suitability of the holiday or holiday accommodation according to the traveller's needs:

needs; 2° The company name and geographical address of the organiser and retailer, as well as their telephone and, if applicable, email

The company name and geographical address of the organiser and retailer, as well as their elephone and, if applicable, email as their elephone and, if applicable, email address of the organiser and retailer, as well as their elephone and, if applicable, all additional costs, fees or other charges, or when these cannot be reasonably calculated before the contract is concluded, an indication of the type of additional costs that the traveller may still have to pay;

4° The terms of payment, including the amount or percentage of the price to be paid or provided by the traveller may still have to pay;

4° The terms of payment, including the amount or percentage of the price to be paid or provided by the traveller;

5° The minimum number of persons required for the trip or holiday to take place and the deadline referred to in III of the Article

1. 211–14 prior to the start of the trip or holiday in order to cancel the contract in the event that the number of persons is not reached;

6° General information concerning the conditions applicable to passports and visas, including the approximate time required to obtain visas, as well as information on health formalities, in the country of destination;

7° A statement indicating that the traveller may cancel the contract at any time before the start of the trip or holiday, subject to payment of appropriate cancellation costs charged by the organiser or retailer, in accordance with 1 of article L. 211–14; 8° Information on compulsory or optional insurance covering the costs of cancellation of the contract by the traveller or on the cost of assistance, covering repatriation, in the event of accident, illness or death. With regards to the packages defined in e of the 2° du A du II de l'article L. 211–2; the organiser or retailer in accordance with 1 of article L. 211–14; 8° Information of the professional to whom the data is transmitted shall ensure that each of them provides, before the traveller is bound by a contract, the information listed in this article is lovely to th

#### Article R211-5

The information mentioned in  $1^{\circ}$ ,  $3^{\circ}$ ,  $4^{\circ}$ ,  $5^{\circ}$  and  $7^{\circ}$  of article R. 2ll-4 communicated to the traveller forms part of the contract and may only be modified under the conditions defined in article L. 2ll-9.

#### Article R211-6

In addition to the information defined in article R. 211-4, the contract must include the following information: 1º The traveller's specific requirements which the organiser or retailer has accepted; 2º A statement to the effect that the organiser and the retailer are responsible for the proper performance of all services included in the contract in accordance with Article L. 211-16 and that they are obliged to provide assistance to the traveller if he is in difficulty, in accordance with Article L. 211-17-1; 3º The name of the entity responsible for protection against insolvency and its contact details, including its geographical address; man address, and the property and the contract all the contract property and the contract details, including its geographical address; man address the property and property and the contract details, and the contract all the contract property and the contract details, and the contract details and the contract details.

dadress; 4° The name, address, telephone number, e-mail address and, where applicable, the fax number of the organiser's or retailer's local representative, a contact point or

#### General terms and conditions

Tourism Code - Regulatory part Section 2 of the Single Chapter of Title I of Book II

other service through which the traveller can rapidly contact the organiser or retailer and communicate with him effectively, request assistance if the traveller is in difficulty or complain about any non-conformity observed during the performance of the trip or stav.

assistance if the travelier is in almouty observed during the performance of the trip of stay;
A statement indicating that the traveller is obliged to communicate any non-conformity that he observes during the journey or stay in accordance with ill of Article L. 211-16;
Of where minors, unaccompanied by a parent or other authorised person, are travelling on the basis of a contract including accommodation, information enabling direct contact to be established with the minor or the person responsible for the minor at the minor's place of stay;
Information on available internal complaint handling procedures and out-of-court dispute settlement mechanisms and, where applicable, on the entity to which the professional belongs and on the online dispute settlement platform provided for in Regulation (EU) No 524/2013 of the European Parliament and of the Council; with regard to the packages defined in eof 2° of A of II of article L. 211-2, the professional to whom the data are transmitted informs the organiser or retailer of the conclusion of the contract giving rise to the creation of a package, he must provide the traveller, on a durable medium, the information necessary to enable him to fulfin is obligations as an organiser. As soon as the organiser or retailer is informed of the creation of a package, he must provide the traveller, on a durable medium, the information referred to in 1° to 8°.

#### Article R211-7

The traveller may assign his contract to a transferee who fulfils the same conditions as he does for taking the trip or holiday, as long as this contract has had no effect. Unless otherwise stipulated, the transferor must inform the organiser or retailer of his/her decision by any means allowing a recorded delivery, no later than seven days before the start of the trip. Under no circumstances is this transfer subject to prior approval by the organiser or retailer.

#### Article R211-8

Where the contract expressly provides for the possibility of price revision, within the limits set out in article L. 211-12, it shall specify the precise methods for calculating price variations, both increases and reductions, in particular the amount of transport costs and related taxes, the currency or currencies that may affect the price of the holiday or trip, the proportion of the price to which the variation applies, as well as the exchange rate of the currency or currencies used as a reference when establishing the price stated in the contract.

In the event of a reduction in the price, the organiser or retailer has the right to deduct

In the event of a feduction in the price, the organiser or retailer has the right to deduct its actual administrative expenses from the refund due to the traveller. At the request of the traveller, the organiser or retailer shall provide proof of these administrative expenses.

#### Article R211-9

Article R211-9

When, before the traveller's departure, the organiser or retailer is obliged to make a change to one of the essential elements of the contract, if he cannot meet the specific requirements mentioned in 1º of article R, 211-6, or in the event of a price increase of more than 8%, he shall inform the traveller as soon as possible, in a clear, comprehensible and visible manner, on a durable medium: 1º Of the proposed changes and, if applicable, of their repercussions on the price of the journey or stay; 2º A reasonable time period within which the traveller must inform the organiser or retailer of his decision; 3º The consequences of the traveller's failure to reply within the time limit set; 4º If applicable, the other service offered, as well as its price.

4º it applicable, the other service offered, as well as its price.
If the changes to the contract or the substitute service result in a reduction in the quality of the trip or holiday or in its cost, the traveller is entitled to an appropriate price reduction.

reduction.

If the contract is cancelled and the traveller does not accept another service, the organiser or retailer shall refund, all payments made by the traveller or in his/her name as soon as possible and at the latest fourteen days after the cancellation of the contract, without prejudice to compensation in application of article L. 211–17.

Article K2II-10

The organiser or retailer shall make the refunds required under II and III of article L. 2II-14 or, under I of article L. 2II-14, refund all payments made by the traveller or made by or on behalf of the traveller less the necessary costs of settlement. These refunds to the traveller are made as soon as possible and no later than fourteen days after the cancellation of the contract. In the case provided for in III of article L. 2II-14, the additional compensation that the passenger is likely to receive is at least equal to the penalty that he would have paid if the cancellation had been caused by him on that date.

#### Article R211-11

The assistance owed by the organiser or retailer in application of article L. 211-17-1 consists of: 1º Providing useful information on health services, local authorities and consular assistance; 2º Helping the traveller to make long-distance calls and find other travel services.

The organiser or retailer is entitled to charge a reasonable price for this assistance if this difficulty is caused intentionally by the traveller or by his negligence. The price charged shall under no circumstances exceed the actual costs incurred by the organiser or retailer.

#### Special sales conditions for individuals

#### 1 - General information about the company

or the Single Chapter of Title I of Book II

En Vendée is a brand of Vendée Expansion
- SEM, operated by the Tourism Department
of Vendée Expansion to promote Destination
Vendée and market holidays and trips in
the region. The Tourism Department of
Vendée Expansion - SEM, and particularly
its marketing department, designs, books
and sells all types of leisure and hospitality
services. It markes things easier for the public
by offering a wide choice of services in the
Vendée, and by ensuring that bookings are
made quickly and securely.
The purchase of trips and holidays listed
on the website, from Vendée Expansion
- SEM, implies that the customer accepts the
conditions provided by Vendée Expansion
- SEM. These sale conditions are valid for all
trips or holidays purchased from Vendée
Expansion - SEM.

#### 1 Bis - Information

This website does not constitute a prior offer as referred to in the general terms and conditions (Art. R. 211–4 of the French Tourism Code) and is not binding to Vendée Expansion - SEM. Vendée Expansion special sale terms and conditions - SEM do not replace the regulations in force relating to the sale of holidays and travel.

#### 2 - Prices and conditions

2 - Prices and conditions

Prices are quoted net of VAT, in Euros and are valid for 2015. The prices for trips or holidays must be indicated by the booking agent at the time of registration. The customer may not contest the price of the trip once his has returned home. It is therefore the customer's responsibility to assess whether the price is appropriate before departure.

Prices do not include transport, cancellation insurance, booking fees of 20€ for stays and 2€ for tickets, tourist tax (to be paid locally by each participant), single room supplement, optional services, personal expenses and any other service not mentioned in the itinerary.

The holiday and trip prices are set according to the economic conditions in force on the date on which they are established. They may be revised in the event of changes in exchange rates.

#### 3 - Ouotes

and quote is custom-made. Vendée Expansion - SEM undertakes to reply within 3 weeks of receiving your request. The quote is, under no circumstances, or can be considered an option, unless expressly stated on the quote. Quotations are subject to availability at the time of the booking. The client may not contest or claim any compensation if Vendée Expansion - SEM is unable to draw up a booking contract due to unavailability or the service is sold out and no longer available. Upon receipt of your 8on pour Accord' you have accepted the quote, a booking contract is drawn up with a request for a 25% deposit and the options are placed with the service providers.

#### 4 - Booking and payment

4 - Booking and payment

Reservations become firm when a deposit that correspond to 25% of the full holiday price, the booking fee, cancellation insurance (optional) and a copy of the booking form signed by the customer have been returned to the Vendée Expansion - SEM marketing department. The balance payment must be paid in order to receive the travel pack and booking vouchers. Payment must be made at least 30 days before the start of the holiday and the final list of participants must be provided. Customers who have not paid the balance by the agreed date are considered to have cancelled their trip or holiday. The service will then be resold, and no refund will be made.

In the event of late registrations less than 30 days before the holiday, full payment will be required at the time of booking. In addition, the organiser reserves the right not to proceed with a booking if the request is made less than 8 days before the start of the holiday.

#### 5 - Travel vouchers

5 – Travel vouchers

The customer must present the service providers with the travel vouchers corresponding to the services booked. These vouchers are in the form of paper document(s) or e-mail(s). The vouchers must be handed to the service provider(s) by the customer upon arrival. If some of the services mentioned on the Voucher are not provided through no fault of the customer, the customer must obtain a certificate/proof from the service provider to benefit from refund or a commercial gesture from Vendée Expansion – SEM. This certificate must contain the agreement of the service provider and needs to be sent as soon as possible to Vendée Expansion – SEM.

SAEMI. Vendée Expansion will verify the validity of any certificate not bearing the agreement of the service provider within a period of 8 days. Any additional services requested by the customer, not mentioned in the travel vouchers, must be paid directly to the service provider on site.

The customer must arrive on the day and The customer must arrive on the day and at the time specified on the exchange voucher(s). In the event of a late or delayed arrival or a last-minute impediment, the customer must notify the service provider(s) whose address and telephone number appear on the exchange voucher(s) directly. Any services not consumed as a result of this delay will remain due and cannot be refunded.

#### 7 - Modifications

In the event of a change made by the customer: this must be submitted to Vendée Expansion – SEM, which reserves the right either to refuse it or to accept it and charge the costs incurred by this change (©15). Depending on the modification requested by the customer, additional cancellation charges may be applied in accordance with by the customer, additional cancellulor charges may be applied in accordance with the scale in article 8. Any postponement of



the date will be considered as a cancellation and will incur charges according to the scale in force in article 8. In the event of modifications made by the vendor.

#### 8 - Cancellation

Cancellation by the client (except in the case mentioned in article R. 2II-9 of the Tourism Code): this must be notified by registered letter, e-mail or fax to the Vendee Expansion SEM marketing department. The this notification by Vendee Expansion SEM in a datition to booking and insurance costs, cancellations made by the customer will incur variable charges depending on the nature of the trip and stay and the date of cancellation: \*more than 30 days before the start of the holiday, 10% of the total price of the holiday.

start of the holiday, 10% of the fotal price of the holiday.

\* 30 to 7 days before the start of the holiday,

\* 30 to 7 doty before the holiday. \* Less than 7 days before the start of the holiday, 100% of the total price of the holiday, 100% of the total price of the holiday,

In the event of modifications made by the vendor: these are subject to the application of the General Terms and Sale Conditions and the provisions of the French Tourism Code, in particular those set out in article R. 211-9.

Code, in particular those set out in article R. 211–9.
Specific conditions for tickets and stays in the Puy du Fou hotels: These cannot be returned, refunded or exchanged. The full amount of the reservation for Puy du Fou tickets and stays will be due. Specific conditions for the Cap sur I'fle d'Yeu, Le Marais poitevin à Vélo, Randonnée à vélo le long du littoral vendéen and Gourmandises océanes holidays: \* more than 30 days before the start of the holiday, 30% of the total price of the holiday. \*30 days or less before the start of the holiday 100% of the total price of the holiday. Cancellation by the vendor: the conditions of cancellation by the vendor are subject to the application of the general sale conditions and the provisions made in the French Tourism Code.

#### 9 - Insurance

9 - Insurance

Vendée Expansion - SEM draws the client's attention to the possibility of taking out a cancellation insurance policy with our partner Assurinco. The services sold by Vendée Expansion - SEM do not include any insurance. However, customers are strongly advised to take out holiday cancellation insurance. Important: the insurance contract must be taken out at the same time as registration for the trip. The general conditions governing this insurance, concerning the terms and conditions and extent of cover, as well as the customer's obligations in the event of a claim, will be given with the travel documents. The customer is responsible for all damage caused by themselves. Customers are advised to check whether their personal insurance covers them for holiday accommodation. If not, we strongly recommend that you take out such

#### 9 - Cutting the trip or holiday short

If the customer cuts short the trip or holiday, no refund will be made.

#### 10 - Party size and animals

10 - Party size and animals

The contract is drawn up for a maximum party size. If the number of participants exceeds the agreed number of people, the service provider may refuse to accept additional clients. The client must inform Vendée Expansion - SEM if they are accompanied by a pet. Vendée Expansion - SEM will advise the service provider (s) in question and will inform the client in the event of specific arrival conditions. If the customer falls to comply with these conditions, the service provider may demand compensation or refuse access. In all cases, no refund will be made. A supplement and/or a deposit may be requested by the service provider.

#### 11 - Inventory deposits

On taking possession of rented accommodation, a deposit will be required, the amount of which is specified on the contract. This check-in deposit will be returned by the service provider on the day of departure or by post, within 30 days, after the inventory has been carried out and after deduction by the service provider of any damaged or missing items. Upon Grirval the customer needs to note the level of cleanliness of the accommodation on the inventory list. Vendée Expansion - SEM will not intervene in the event of any disagreements.

#### 12- Customer information

It is the customer's responsibility to check that the information provided during the booking process is accurate and complete. It is the customer's responsibility to ensure that the contact details they provide at each stage are correct and that these will enable them to receive all documents relating to the holiday (booking confirmation, travel exchange vouchers, etc.). In all cases, they must inform Vendée Expansion - SEM immediately of any change in the information provided.

#### 13 - Withdrawal period

In accordance with the provisions of article L. 221-28 of the French Consumer Code, the customer has no right to retract.

#### 14 - Complaints

Any complaint relating to the non-execution or poor execution of the booking must be addressed to the marketing department of Vendée Expansion - SEM in writing by registered letter as soon as possible. After referring the matter to the marketing department of SAEML vendée Expansion, and in the absence of a satisfactory response or a response within 60 days, the customer may refer the matter to the Médiateur du Tourisme et du Voyage (MTV) whose contact details are as follows: MTV Médiation Tourisme Voyage BP 80 303 - 75

823 Paris Cedex 17. Referral procedures are available at the following address: www. mtv.travel. For any purchase of goods or services online and in the event of a dispute relating to this type of purchase, the 'Ohline Dispute Resolution' platform accessible at the following address: https:// webgate.ec.europa.eu/od/main is available to all consumers and/or professionals.

#### 15 - Jurisdiction

Any dispute will fall under the jurisdiction of the court registered by Vendee Expansion - SEM. The present contract is governed by French law.

#### 16 -Over booking Liability of the seller

Vendée Expansion - SEM cannot be held responsible if a service provider has sold more holidays than are available. In all cases, the vendor cannot be held responsible for fortuitous events, circumstances beyond their control or the actions of any person not involved in the organisation or running of the trips or holidays.

#### 17 - French language

In accordance with the provisions of law no. 94-665 of 04 August 1994, as amended, the documents presented or given to customers are written in French. However, foreign language translations of all or part of these documents may be provided. In all cases, the client and Vendée Expansion – SEM agree that the documents drawn up in French are authoritative and, in the event of contradiction with the other documents, take precedence over them.

#### 18 - Protection of personal data

The customer is informed that the personal data communicated when the contract is drawn up is intended for use by Vendée Expansion - SEM. This data is processed exclusively for the purposes of executing the said contract, to provide the services ordered, to send statements and invoices, and to collect payments. Vendée Expansion - SEM may communicate the customer's personal data to third party subcontractors in the context of services provision activities. These service providers are contractually obliged to respect an obligation of security and confidentiality of the client's data will under no circumstances be passed on to commercial partners. In accordance with Regulation (EU) No. 2016 (679, known as the General Data Protection Regulation (RPD), the customer has the right to access, rectify, oppose, delete, portability, limit processing and define post-mortem directives for information concerning them. To exercise any of the rights contact the Digital Solutions and Quality Department of Vendée Expansion - 33 rue de l'Aflantique - Cs 80206 - 85005 LA ROCHE SUX YON Cedex - France. solutions-numeriques@vendee-expansion. solutions-numeriques@vendee-expansion.

solutions-numeriques@vendee-expansion. fr.
The customer has the right to lodge a complaint with a supervisory authority. Customers may consult all detailed information on the use of their personal data and the exercise of their rights regarding information concerning them at the following address:
www. en-vendee.com/politique- deconfidentialite.

#### 19 - Public liability insurance

19 – Public liability insurance

Vendée Expansion – SEM has taken out
Professional liability insurance with AXA
France IARD SA – 313, Terrasses de l'Arche –
92727 Nanterre Cedex. Legal form: Société
d'Économie Mixte – Head office: 33 rue de
1/41antique CS 80 206, 85005 La Roche sur
Yon Cedex – France –
RCS of La Roche sur Yon 546 650 169
B – APE 42992 – Registration number: N°
IMO8513000120 – Financial guarante
GROUPAMA ASSURANCE – CREDIT & CAUTION,
meeting the conditions laid down in articles
R.211– 25 and R211–29 of the Tourism Code,
declares that it will act as guarantor for
Vendée Expansion – SEM.

#### Special terms and conditions for groups

#### 1 - General information about the company

I - General information about the company
En Vendée is a brand of Vendée Expansion
- SEM, operated by the Tourism Department
of Vendée Expansion to promote Destination
vendée and market holidays and trips in
the region. The Tourism Department of
Vendée Expansion - SEM, and particularly
its marketing department, designs, books
and sells all types of leisure and nospitality
services. It makes things easier for the public
by offering a wide choice of services in the
Vendée, and by ensuring that bookings are
made quickly and securely.
The purchase of trips and holidays listed on
the website, from Vendée Expansion - SEM,
implies that the customer accepts the Terms
and sale conditions of Vendée Expansion SEM and unreserved acceptance of Vendée
Expansion - SEM's terms and sale conditions.

#### 1 Bis - Information

This website does not constitute a prior offer as referred to in the general conditions (Art. R. 211-4 of the French Tourism Code) and is not binding on Vendée Expansion - SEM. The special sale conditions of Vendée Expansion - SEM do not replace the regulations in force relating to the sale of holidays and travel.

#### 2 - Prices and conditions

2 - Prices and conditions

Prices are quoted net of VAT, in Euros and are valid for 2025. The price of the trip or holiday must be stipulated by the reservation staff at the time of booking. No complaints concerning the price of the trip may be taken into consideration upon return. It is therefore the customer's responsibility to assess whether the price is appropriate before departure. Prices are calculated based on 30 people, unless otherwise stated in the description or quotation. A group of less than 20 people is not considered as a group and is not eligible for the group rates. A surcharge will be calculated to establish an individual rate. Prices on the website include tourist tax, where applicable. Prices do not include coach transport, cancellation insurance, 20€ booking fee for stays of 1

night or more, single room supplement, personal expenses and any other service not mentioned in the itinerary. Free admission for stays of I night or more: I free entry for every 20 paying guests, the second free entry for every 40 paying guests, except for the single room supplement. Free admission for day trips: I free admission for every 30 paying guests, 2 for 47 paying guests or more.

Each quote is tailor-made. The quote sent is under no circumstances the equivalent of an option, unless expressly stated on the quotation. Quotes are subject to availability at the time of the final booking. On receipt of your 'Bon pour accord' accepting the quote, a booking form is drawn up with a request for a deposit of 25% of the balance and the options are placed with the service providers.

#### 4 - Booking and payment

Reservations become firm when a deposit that correspond to 25% of the full holiday price, the booking fee, cancellation insurance (optional) and a copy of the booking form signed by the customer have been returned to the Vendée Expansion - SEM marketing department. The complete list of the names of the group, including the number of participants and the precise list of the names of the group, including the number of participants and the precise list of the names of the group; and the second of the group; as well as the choice of menus (one choice for the whole group). The balance will be calculated according to the final number of people. A pro-forma invoice drawn up by Vendée Expansion - SEM will then be sent. The balance payment must be paid in order to receive the travel pack. Payment must be made at least 30 days before the start of the holiday and the final list of participants must be provided. Customers who have not paid the balance by the agreed date are considered to have cancelled their trip or holiday. The service will then be resold, and no refund will be made.

In the case of late bookings made less than 30 days before the start of the holiday, full payment will be required at the time of booking. The payment schedule and balance are subject to the application of the general terms and conditions of sale.

#### 5 - Travel vouchers

5 – Travel vouchers

The customer must present the service provider(s) with the travel vouchers corresponding to the services booked. The vouchers must be handed to the service provider(s) by the customer upon arrival if some of the services mentioned on the Voucher are not provided through no fault of the customer, the customer must obtain a certificate/ proof from the service provider to benefit from refund or a commercial gesture from Vendée Expansion – SEM. This certificate must contain the agreement of the service provider and needs to be sent as soon as possible to Vendée Expansion – SEM. SAEMI. Vendée Expansion will verify the agreement of the service provider and the final agreement of the service provider within a period of 8 days. Any additional services requested by the customer, not mentioned in the travel vouchers, must be paid directly to the service provider on site.

#### 6 - Arrival

The customer must arrive on the day and at the time specified on the travel voucher(s). In the event of a late or delayed arrival or a last-minute impediment, the customer must notify the service provider(s) whose address and telephone number appear on the travel voucher(s) directly. Any services not consumed as a result of this delay will remain due and cannot be refunded.

#### 7 - Modification

By the customer: this must be submitted to Vendée Expansion - SEM, which reserves the right to either refuse or accept it. Any modification to the signed contract will result in cancellation charges according to the terms of the contract, conditions of article 8. Any postponement of the date will be considered as a cancellation and will result in the application of charges according to the scale in force in article 8. Due to the seller: these are subject to the application of articles R. 211-9 and R. 211-10 of the French Tourism Code.

#### 8 - Cancellation

8 - Cancellation

By the customer (except in the cases mentioned in article R. 211- 9 of the French Tourism Code): this must be notified by registered letter, e-mail or fax to the Vendee Expansion of the Conde Expansion of the C

Fou tickets cannot be returned, refunded or exchanged. The full amount of the Puy du Fou ticket reservation will be due. By the seller: cancellation conditions by the seller are subject to the provisions of the French Tourism Code.

9 - Insurance

Vendée Expansion - SEM draws the customer's attention to the possibility of taking out an insurance police covering the covering the

#### 10 - Cutting the trip/holiday short

If the customer cuts their holiday/trip short, no refund will be made.

#### 11 - Party size and animals

The contract is drawn up for a maximum group size. If the number of participants exceeds the agreed number of people, the service provider may refuse to accept additional clients. The client must inform Vendée Expansion – SEM if they are accompanied by a pet. Vendée Expansion – SEM will warn the service provider (s) concerned and will inform the client in the event of specific reception conditions, if the customer fails to comply with these conditions, the service provider may refuse the holiday. No refund will be made.

#### 12 - Hotels

Prices include room and breakfast, half board or full board depending on the chosen programme. Unless otherwise indicated, drinks are not included with meals. If a customer occupies a room designed for two people on their own, they will be charged a supplement known as the 'single room supplement'. The room must be vacated by noon on the day of departure.

13 - Complaints

Any complaint relating to the non-execution or poor execution of the contract must be addressed to Vendée Expansion - SEM in writing by registered letter with as soon as possible. After referring the matter to the Vendée Expansion - SEM marketing department, and in the absence of a satisfactory response or a response within 60 days, the customer may refer the matter to the Mediateur du Tourisme et du Voyage (MTV), whose contact details are as follows: MTV Médiation Tourisme Voyage BP 80 303 - 75 823 Paris Cedex 17. The procedures for are available at the following address www.mtv.travel.

For any purchase of goods or services online and in the event of a dispute relating to this type of purchase, the 'Ohline Dispute' Resolution' platform accessible at the following address: https://webgate.ec.europa.eu/odr/main is available to any consumer and/or professional.

#### 14 - Jurisdiction

Any dispute will fall within the jurisdiction of the court of the registered office of Vendée Expansion - SEM.

#### 15 - Liability/over booking

Vendée Expansion - SEM cannot be held responsible if a service provider has sold more holidays than are available. In all cases, the vendor cannot be held responsible for unforeseen events, circumstances beyond their control or the actions of any person not involved in the organisation or running of the trips or holidays.

#### 16- French language

In accordance with the provisions of law no. 94-665 of 04 August 1994, as amended, the documents presented or given to customers are written in French. However, foreign language translations of all or part of these documents may be carried out, in all cases, the client and Vendée Expansion – SEM agree that the documents drawn up in French are authoritative and, in the event of contradiction with other documents, take precedence over the latter.

#### 17- Protection of personal data

The customer is informed that the personal data communicated when the contract is drawn up is intended for use by Vendée Expansion - SEM. This data is processed exclusively for the purposes of executing the said contract, to provide the services booked, to send statements and invoices, and to collect payments. Vendée Expansion - SEM may communicate the customer's personal data to third party subcontractors in the context of service provision activities. These services providers are contractually ond conficentially of the client's data and undertake to this end to implement appropriate technical and organisational measures. Vendée Expansion - SEM guarantees the customer that their data will under no circumstances be communicated to commercial partners. In accordance with Regulation (EU) No. 2016 (679, known, as the General Data Protection Regulation (RSPD), the customer has the right to access, rectify, oppose, delete, portability, limit processing and define post-mortem directives for information concerning them. These various rights may be exercised by contacting the Digital Solutions and Quality Department of Véndée Expansion - 33 rue de l'Atlantique - CS 80206 - 85005 LA ROCHE SUR YON Cedex - France. solutions-numeriques@vendee-expansion.fr.

Customers have the right to lodge a complaint with a supervisory authority. Customers are invited to consult all the detailed information on the use of their personal data and the exercise of their rights regarding information concerning them at the following address: www. en- vendee.

#### 18- Public liability insurance

Vendée Expansion - SEM has taken out professional liability insurance with AXA France IARD SA - 313, Terrasses de l'Arche - 92727 Nanterre Cedex Legal status: Société d'Économie Mixte Registered office: 33 rue de l'Attantique CS 80 206, 85005 La Roche sur Yon Cedex - RCS of La Roche sur Yon S46 650 169 B - APE 4299Z - N° of registration: № IM085130001

#### 19 - Financial guarantee

GROUPAMA ASSURANCE - CREDIT & CAUTION, meeting the conditions laid down in articles R.211-26 and R211-29 of the Tourism Code, declares that it will act as guarantor for Vendée Expansion - SEM

#### LEGAL INFORMATION

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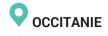
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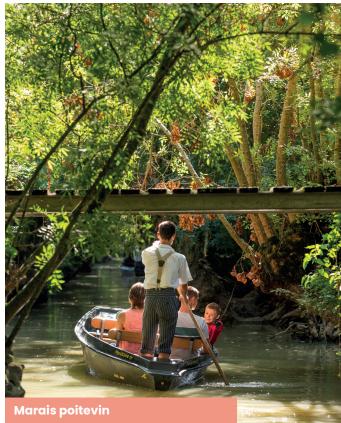




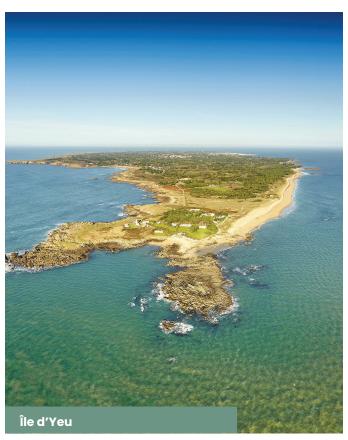












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